

Student Satisfaction Survey 2022-23

Survey Method: Email Survey. Voluntary Response Sampling.

Respondents: 2238 (Close to 10% of the student population of the university) from all Classes, Years, Campuses and Streams.

Time of Survey: May 4, 2023, to May 24, 2023.

1,538 students responded to the survey within 24 hours.

The number of students who responded to the questionnaire campus-wise.

Bangalore Central Campus (Hosur Road)	1033
Bangalore Kengeri Campus	248
Delhi NCR Campus	302
Bangalore Bannerghatta Road Campus	278
Bangalore Yeshwanthpur Campus	162
Pune Lavasa Campus	215

Gender ratio of the respondents

Female	1219
Male	1009
Others	12

Type of Questions	Number of Qs
Demographic Characteristics	50
Academic Life <i>Faculty, Teaching Learning, Research, Evaluation and Testing, Overall Impression</i>	25
Campus Life	10
Student Services	09
Computer and Networking	10
Library	10
Extra Curricular Activities	08
Campus Facilities	15
Impact of Christ University <i>Personal Life, Societal Life</i>	18
Total	155

Apart from the questions related to demographic characteristics, for the 102 remaining questions, students were asked to rate each question

<i>Excellent</i>	5	<i>Good</i>	4	<i>Average</i>	3	<i>Satisfactory</i>	2	<i>Not Satisfactory</i>	1
------------------	---	-------------	---	----------------	---	---------------------	---	-------------------------	---

Salient Features of the Responses

As a whole more than 70% of the students rated GOOD and EXCELLENT for the following questions.

Campus Facilities - General [Cleanliness of the Campus]	82%
Campus Facilities - General [Waste Management System in the University]	81%
Campus Facilities - General [Helpfulness of CU non-Teaching staff]	75%
Library - Infrastructure [Library open hours for the use of students]	75%

Library - Service [Provision of quiet study areas in library]	73%
Library - Service [Book issuing and returning process]	72%
Computer and Networking - Software [Email and SMS services]	70%
Computer and Networking - Software [Result Announcement System (Admission, Semester Exam, CIA etc)]	71%

Following are the areas where students rated Not Satisfactory

Student Services - Individual [The attendance monitoring system of Christ University]	28%
Campus Life [Fairness of rules concerning student conduct]	29%
Campus Life [My expectation of Campus Life meets with what is provided at Christ University]	27%
Academics - Overall Impression [My expectation of Academic Life meets with what is provided at Christ University]	27%
Computer and Networking - Hardware [Wi-Fi facility inside the buildings]	30%
Campus Life [Christ University is supportive to the students]	32%